

Enterprise / Institution IT Survey

LEDC January 2004

February 12, 2004

Thank you for taking the time to complete our Quick IT Survey of organizations with significant IT departments. We were pleased that 15 of 20 large private companies and public sector institutions responded. Some of the aggregated results are below.

Are there IT positions or skills that you have trouble attracting or retaining in London? Please identify.

Most respondents indicated that they have no trouble recruiting IT positions or skills. Most respondents indicated that there is very little turnover and no real retention issues. Some respondents identified that senior or specialist positions are more difficult to fill including: database analysts / administrators, senior project managers, senior UNIX / Network / MS, technical consultants, network specialists, architects.

Are there IT occupations or skills that are in an over supply position in London? Please identify.

Respondents indicated that there is an oversupply of the following positions / skills in the London area: network and web developers, junior and entry level with limited experience, systems developers, developer and administrative levels, helpdesk, desktop support, LAN support, MSCE general server support

Which resources do you usually use in order to find new IT employees?

Responses are listed below.

12	Internal job postings
11	Job postings on websites
11	Local Newspapers
8	Existing resume or application database
7	Word of mouth or networking
6	Recruiting and placement agencies
2	National Newspapers
2	Finders or referral fees
1	Government employment centres
0	Other mass media: radio/television/billboards
0	Temporary staffing agencies
0	Trade publications

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IT salary levels

Response to this question was very low.

Expected staffing levels for this year

9 respondent companies expect to maintain IT staffing levels this year while 4 expect increased staff levels including 2 with minor increases. None indicated decreasing staffing levels.